



Republic of the Philippines
 Department of the Interior and Local Government
BUREAU OF FIRE PROTECTION
CORDILLERA ADMINISTRATIVE REGION
 Campos Building #36 La Chesa Rd.,
 Purok 4, Irisan, Baguio City
 Contact Number: (074) 620 3730
 Email: bfpcarfoc@yahoo.com



CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **SRSUPT ROBERT M PACIS, MBA**, Filipino, of legal age, Officer-in-Charge of Bureau of Fire Protection-CAR, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The BFP-CAR including its (6) six Provinces, (2) two City Fire Stations, (5) five Fire Sub Stations and (60) sixty Municipal Fire Stations has established its service standards known as the BFP Citizen's Charter that enumerates the following:
 - a. Vision and Mission of the agency;
 - b. Government service offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iv. Maximum time needed to conclude the process;
 - v. Document/s to be presented by the applicant or requesting party, if necessary;
 - vi. Amount of Fees, if necessary; and
 - c. Procedure for filing of complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboard, poster, tarpaulin standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal; and
- 6) There is an Established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 22nd of November, 2021 at Purok 4, Irisan, Baguio City, Philippines.

SRSUPT ROBERT M PACIS, MBA
 Officer-in-Charge
 BFP-CAR

SUBSCRIBED AND SWORN to before me this 22nd of November, 2021 in Purok 4, Irisan, Baguio City, Philippines, with affiant exhibiting to me his/her _____ issued on _____ at _____

NOTARY PUBLIC / ADMINISTRATIVE OFFICE

Doc. No. 257
 Page No. 12
 Book No. 127
 Series of 2021

FAUSTINO A. OLWAN
 Notary Public

Notarial Commission expires on December 31 2022
 Serial No. N.A. 05-NC-21-R: 03 February 2021 Baguio City
 PTR No. 4897062: 05 January 2021 Baguio City
 IBP OR Membership No. 04223: 10 Nov 2020, Baguio-Benguet Chapter
 M.C.I.E Compliance No. VI-0007610, April 14 2022 P.C.
 Roll No. 40936 April 10 1996 TIN: 120-999-191
 Doc No. _____ Page No. _____ Bk No. _____ Series of 2021