



Republic of the Philippines
 Department of the Interior and Local Government
BUREAU OF FIRE PROTECTION
NATIONAL HEADQUARTERS
 Agham Road, Sitio san Roque, Brgy. Bagong Pag-asa, Quezon City
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 Email: ofcbfp@gmail.com



CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **SRSUPT LEONIDA GUMANAB-ROSALES**, Filipino, of legal age, REGIONAL DIRECTOR of BUREAU OF FIRE PROTECTION-CAR, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The Cordillera including its (6) Six provinces, (2) Two City Fire Stations and (56) Fifty-Six Municipal Fire Stations has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iv. Maximum time needed to conclude the process;
 - v. Document/s to be presented by the applicant or requesting party, if necessary;
 - vi. Amount of fees, if necessary; and
 - c. Procedure for filling complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboard, poster, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this DEC 03 2020 of December, 2020 in La Trinidad, Benguet Philippines.

SRSUPT LEONIDA GUMANAB-ROSALES
REGIONAL DIRECTOR
CORDILLERA ADMINISTRATIVE REGION

SUBSCRIBED AND SWORN to before me this DEC 03 2020 day of December, in La Trinidad, Benguet Philippines, with affiant exhibiting to me his/her _____ issued on _____ at _____

NOTARY PUBLIC / ADMINISTERING OFFICE

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NARDO CASTAÑEDA TACYO
 Notary Public for Benguet Province until December 31, 2020
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 IBP No. 03143 / 01-06-2020 / Baguio-Benguet
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